

UK Club Sites Access Statement



Site Contact Details

Kendal Camping and Caravanning Club Site
Millcrest, Shap Road, Kendal LA9 6NY
01539 741363

For bookings please call our UK Service Centre on 02476 475426

Opening hours: 8.00am - 5.30pm, Monday to Friday, Closed 10.00am - 11.00am on Wednesday

Saturday : 9.00am - 1.00pm from January to August

Please visit www.campingandcaravanningclub.co.uk for information and online booking

Introduction

Kendal campsite is located 1.5 miles north of the market town of Kendal, on the A6, conveniently located for exploring both the Lake District National Park and the Yorkshire Dales National Park.

The site is very open and based around a small hill, although the pitches are mainly flat.

The 50 pitch site offers a mixture of hardstanding, grass with electric and grass only pitches.

Mobile signal is good on site.

Television signal is good but not all pitches can receive a satellite signal.

Your Arrival on Site

The earliest arrival time on site is strictly 1pm.

Approach surface is tarmac. The Site is well signed on the A6 - follow Camping and Caravanning Club signs also signposted Millcrest House, bear left for the site when you approach the House.

Arrival surface is level tarmac, with a stop sign and painted line clear to see and a signpost for Reception.

There is an automatic barrier with key pad number code. No visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop half a mile from site, at the retail park. This bus stop is for Kendal town only. At Kendal bus station there are buses to all Lakeland destinations.

There is a railway station at Kendal, 1.5 miles from site, with connections to Oxenholme on the North Coast Main Line.

Accessible taxis can be booked in advance on 01539 239239 (Lakeside Taxis).

UK Club Sites Access Statement

Your Check In

The Reception Block is the building on the right as you drive in and just ahead of the barrier. The Reception is clearly signed.

Access to Reception is level.

There is a wide doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs.

Reception opening times will be displayed on the door.

The latest assisted pitching is 8pm. Campers may self-pitch after this time up until 11pm - instructions for this are on the outside of the reception block.

Staff are not on duty after 8.00 pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists and vets can be found on the noticeboard outside reception and in the Site Welcome Leaflet.

Your Pitch

The Hardstanding Pitches are gravel.

There are two sloping small grass with electric caravan pitches where chocks are required.

Campers can park on their pitch. There is a limit of 1 car per pitch.

Travelling around site

All site roads are tarmac. There is a speed limit around the site of 5 mph. There is a speed bump on the access road.

There is low level bollard lighting on the site roads. A torch is recommended when walking around the site at night.

There are many raised tree roots on the public footpath alongside the site.

UK Club Sites Access Statement

The Facility Block and Dishwash Area

The area leading to the facility block is tarmac. There are no steps.

There are 2 sinks in the dishwash 880mm high and one 730mm high, the taps are screw type.

The sinks in the facilities block have push button taps.

The showers are push button with thermostats. There are no steps in the showers. There is a wall-mounted seat in each shower cubicle.

The facility block and access are well lit at night.

There is turning room in the main facilities block for wheelchairs. There are 2 accessible cubicles.

Assistance dogs are permitted in the facility block.

The Accessible Facilities

There is flat level access leading to the accessible facilities, which is located on the side of the main facility block, having its own door opening directly onto the pathway. There are no handrails leading to the facility.

The door has a 900 mm opening width and opens outwards. The facilities are open to all. There is a pull handle on the door.

The taps are lever type.

The shower is open access, flat wet room style with no tray to step into. The shower has two grab rails and a pull-down seat, capable of taking a weight up to 95 kgs. It is push button operated and the shower head is height adjustable.

The toilet has drop down handrails on both sides. The toilet has a larger flush handle. There is transfer space both sides of the toilet when handrails are lifted. There is a hand dryer and the washbasin can be reached from the toilet.

The floor is non-slip.

There is an emergency cord by the toilet that can be reached from the floor and one by the shower. The alarm can be heard from the staff pitches and Reception.

Assistance dogs are permitted in the facility block.

UK Club Sites Access Statement

Laundry

The laundry is located near to the reception building and has a 70mm step to access it. There are no handrails leading to the laundry area. There is no wheelchair turning room in the laundry. The door to the laundry area opens outwards.

The taps are screw type.

There are two sinks 870mm high and one 880mm high.

There is one washing machine and one tumble dryer. They are stacked and are both front loading.

Recreational Areas

There is no indoor Recreational Area.

There is an outdoor Play Area. This is situated behind the facilities block. There is no seating available near the play area. Play area surface is rubber and is surrounded by grass. There are two swings, a slide and a climbing frame there are also a set of football nets.

Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area, which is situated at the site entrance. The road is tarmac. There are no hand rails.

The Waste Containers are 1190mm high with lift up lids.

There is flat, level access to all water taps.

There is flat, level access to all waste points.

The site has a CDP. There is flat level access which is situated on the left of the main facility block. There is a small basin 840mm high, a soap dispenser and a hand dryer.

There are fire triangles on site. There is unrestricted access to the firefighting equipment.

Fire assembly points are in the car park and at the motorhome service point and are marked on the Site Welcome Leaflet.