

## **Access Statement – Tavistock**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01822 618 672
- Site Page [www.campingandcaravanningclub.co.uk/tavistock](http://www.campingandcaravanningclub.co.uk/tavistock)

### **Your Arrival on Site**

- Bus stop at site entrance, it is an official stop but there is no sign. Timetables available at reception. Plymouth train station 15 miles from site
- 2 Brown campsite signs with 'Higher Longford' on, along the B3357 approach road from Tavistock. 1 Brown campsite sign, half a mile from the site, on the B3357, from the direction of Dartmoor. At the site entrance there is another Brown campsite direction arrow sign with 'Higher Longford' on pointing into the site also on the entrance there is 1 large Club sign and the landowner's private sign which details the site.
- No barriers or gates
- No vehicle movements on site between 2300 and 0700
- The tarmac approach road from the site entrance, briefly narrows to 3.6m and there is two graduated 100mm high speed hump
- No barriers or gates and no designated overnight parking but campers can use the visitor's car park and arrivals bay between 2300 and 0700
- There is a clearly designated arrivals bay, with a level tarmac surface
- No designated accessible parking but the visitor's car park is located very close to the accessible facility with level access and no steps
- There are no handrails leading to reception
- There is a tarmac path with a short slope between the arrivals bay and reception, but no steps
- The site is located half way up a very long hill and is therefore generally sloping

### **Your Check in**

- Reception is clearly signed and indicated with direction arrows, as it is behind the arrivals bay
- Opening hours are 0900 to 1030 and 1600 to 1800
- For out of hours there is a notice on the reception door which will direct to staff whereabouts. On the left-hand side of reception door is an intercom, press to speak to a member of staff, out of hours
- The Reception area is level tarmac with no steps
- No access issues entering reception. There is an easy opening door with no step. There is a low level counter
- Floor space is clear from clutter
- There is a covered area outside reception with seating, a notice board displaying important local information and emergency addresses and numbers and a public telephone

## **Your Pitch**

- On all pitches the car can be parked next to the unit
- The main toilet block is close to our hardstanding pitches, it has a second access path which is tarmac with no steps. The accessible facility is not near to the pitches being located next to reception
- The majority of hardstanding's are slate chippings. There are 5 tarmac, non awning, hardstanding's
- Level pitches are available close to the facility block
- Most of our pitches are very slightly sloping and chocks maybe required. We do have super service pitches which have water and drainage on the pitch
- The only non electric, 8x5 pitches we have are very sloping grass only pitches, located up the hill, at the top of the site

## **Your Facilities**

- There is a clear, well maintained path leading to the facilities, it has two access points, one has steps, the other is a tarmac path which is slightly sloping
- The first access point has 7 slab steps down to the block
- There is no ramp leading to the block
- Entry to the block is level with no step
- There are no semi-ambulant cubicles
- Taps are push button
- Each shower cubicle has a large, moveable seat
- Showers are push button but they all have temperature control dials as well
- In the main block there is a shallow step into the shower tray
- The facility block is lit at night
- In our main block the cubicles are very large, with plenty of room to manoeuvre and wide access doors. Each cubicle contains a shower, sink and toilet

## **Your Accessible Facilities**

- There is a flat level path leading to the accessible facility
- There are no handrails
- Leading to the facility there is a flat, level tarmac path leading to an outward opening large door. The door has low, easy grip handles. There are no keys required as the facility is always left open
- The toilet has to fixed grab rail, one drop down and a back support.
- Toilet is push button operated
- Transfer space is to the right
- Washbasin can be reached from the toilet, it has two fixed grab rail supports
- Taps are lever Top
- There is a hand dryer
- There is a large mirror but not quite full length
- The shower has handrails
- The shower is dial operated

- Shower is open access with two fixed wall mounted grab rails and one drop down rail
- The shower head is height adjustable
- The floor is non-slip
- There is no hair dryer
- There is an emergency cord that can be reached from the floor
- The alarm cannot be heard from the staff pitches
- The alarm can be heard from reception
- The accessible facility doubles as a parent and baby room, with a drop down baby changer

### **Your Laundry and Food Preparation Areas**

- These areas have good level access
- Tarmac surface leading to these areas
- Taps are lever action mixer taps
- Washing machine is floor level, and front loading
- Tumble dryer is floor level and front loading
- There is a wall mounted iron
- There is a wall mounted ironing board
- The dishwashing facility is located in the main block
- It is inside the block but with open access
- Sinks are push button
- There is no outdoor drying area
- The laundry has a large clear floor space and doubles as the information room

### **Your Recreational Areas**

- There is no indoor recreation area
- There is a children's play area
- Access leading to it, is not flat and level
- Seating is available near the play area
- Play area surface is grass
- There is no raised edge surrounding the play area
- The play area is located in the camping field accessed by sloping grass pathways. We have a half size football field with one half size goal. Surrounding this area there are several picnicking areas with wooden picnic benches dotted about. The play equipment is very low rise balancing challenges. There are no swings or slide

### **Waste, Fire and Evacuation**

- There is flat level access leading to the refuse area
- Path is tarmac
- No steps or kerbs
- No handrails
- Bins are 1.2m high
- There are fire triangles on site, one at each fire point
- There is unrestricted access to all firefighting equipment
- Fire Assembly Point 1 is the visitors car park
- Fire Assembly Point 2 is the bin compound on the exit road
- Assembly point surface is tarmac
- In the event of a full site evacuation the off site assembly point is the large public car park at the top of Pork Hill, 1 mile away

### **Miscellaneous Information**

- There are two speedbumps, only on the entrance road
- The site is dark with minimal lighting. Pitch areas are unlit. The facilities blocks, Reception, the CDP and the water points are lit.
- Reception carpark will hold five cars
- Overnight carpark is the same carpark
- Due to the very narrow lanes surrounding the site all large and towing vehicles are advised to arrive at the site via the B3357 from Tavistock