

UK Club Sites Access Statement



Site Contact Details

**Haltwhistle Camping and Caravanning Club Site
Burnfoot Park Village
Haltwhistle, Northumberland NE49 0JPs
01434 320106**

For bookings please call our UK Service Centre on 02476 475426

Opening hours: 8.00am - 5.30pm, Monday to Friday, Closed 10.00am - 11.00am on Wednesday

Saturday : 9.00am - 1.00pm from January to August

Please visit www.campingandcaravanningclub.co.uk/haltwhistle for information and online booking.

Introduction

Haltwhistle campsite is located on the northern shore of the South River Tyne and is within walking distance of the small village of Burnfoot Park Village and is a short bus ride to Haltwhistle.

The site is mostly flat and generally open with the exception of the wooded areas at the far end.

The site offers a mixture of grass only, grass with electric and hardstanding with electric pitches.

Mobile signal is good with all the networks. There is a payphone on site.

Television signal is very good.

Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to return later/park in the designated waiting bay to avoid congestion occurring on the approach road to site.

Approach surface is tarmac. Site is well signed on the approach to Park Village - follow Camping and Caravanning Club signs.

Arrival surface is level tarmac, with a stop sign and painted line clear to see and a signpost for Reception.

There is an automatic barrier (with keypad number code). When the barriers are locked there is a small carpark just outside the barriers with pedestrian access. No further visitor parking is available on site.

There is no designated accessible parking.

There is a bus stop a half a mile away at Park Village. This bus stop is on routes to Haltwhistle and Alston and two buses a day.

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There is a railway station in Haltwhistle, 3 miles from site, which is on the North Coast Main Line. From here there is a bus service to Alston, two a day, (Stagecoach 1).

Accessible taxis can be booked in advance on 01434 321064/07712321064 (Sprouts Taxis).

Your Check In

The Reception Block is the building on the left as you drive in and just ahead of the barrier. The Reception is clearly signed.

Access to Reception is via a slight incline just after the barrier. The surface is flat for wheelchairs.

There is a small threshold into Reception. There is a wide doorway with a shallow ridge at the bottom and the door opens inwards. The floor space is free from clutter and there is turning room for wheelchairs.

The reception is open from 09:00-10:30 and 13:00-17:30.

When reception is unattended, please read the instructions on the door for where to find us. The latest assisted pitching is 8pm. Campers may self-pitch after this time up until 11pm - instructions for this are outside of the reception block.

Staff are not on duty after 8pm but an emergency telephone number is provided for blue light emergencies after this time. This phone number can be found printed on your Site Welcome Leaflet.

Details of local hospitals, doctors, dentists and vets can be found on the noticeboard outside reception and in the Site Welcome Leaflet.

Your Pitch

Some Hardstanding with electricity pitches are available close to the facility block, including accessible facilities.

The Hardstanding Pitches are gravel.

The Grass Pitches are mostly level.

Campers can park on their pitch or at the left-hand side grass, weather permitting. There is a limit of 1 car per pitch. Additional vehicles can park in the visitor parking, space permitting.

Travelling Around Site

All site roads are tarmac. There is a speed limit around the site of 5mph and there are speed bumps. A one-way system is in operation and this is clearly signed.

The majority of the footpaths throughout the site are gravel. There are no handrails on any footpaths.

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There is low level bollard lighting on the site roads. A torch is recommended when walking around the site at night.

The South Tyne River runs parallel along the side of the site but is partially protected by hedgerows and banks. There is a small access to the river but request campers and especially children keep clear of this at all times. There are many raised tree roots in the wooded area of the site.

The Facility Block

There is a clear, well-maintained path leading to the facility block. There are no steps on the pathway. There is a small threshold leading to the facility block.

The taps are push button.

The showers are push button. There are no steps in the showers. There is a free-standing seat in the access room and fixed wall seats in the main shower cubicle.

The facility block and access are well lit at night.

There is no turning room in the main facilities block for wheelchairs. There are no accessible cubicles.

Assistance dogs are permitted in the facility block.

The Accessible Facilities

There is flat level access leading to the accessible facilities, which are located separately on the side of the main facility block, having its own door opening directly onto the pathway. There are no handrails leading to the facility.

The door has a 750mm opening width and opens inwards. There is a grab rail by the door on the inside and outside. The facilities are accessed via a Radar key, available from Reception. There is a pull handle on the door.

The taps are push button.

The shower is open access, flat wet room style with no tray to step into. The shower has two grab rails and a free-standing seat. It is normal tap operated and the shower head is height adjustable.

The toilet has drop down handrails on both sides. The toilet has a larger flush handle. There is transfer space both sides of the toilet when handrails are lifted. There is a hand dryer and the washbasin can be reached from the toilet.

The floor is non-slip.

There is an emergency cord by the toilet that can be reached from the floor. The alarm can be heard from the staff pitches and Reception.

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Laundry and Food Preparation Areas

These areas have good level access and are located at the front of the main facility block. There are no handrails leading to this area or within the areas. There isn't a wheelchair turning room in.

The doors to the laundry open outwards.

The taps are normal tap operated.

Sinks are 94cm high.

There are one washing machine and one tumble dryers. They are stacked and are all front loading.

Recreational Areas

There isn't an indoor Recreational Area.

There isn't an outdoor Play Area.

Waste, Water, Fire and Evacuation

There is flat, level access leading to the refuse area, which is situated to the side of the main facility block. The path is tarmac. There are no handrails.

The Waste Containers are 4ft 2 inches high with Flap lids.

There is flat, level access to all water taps.

There is flat, level access to all waste points. Wastewater carriers need to be moved over a ridge of approximately 10 cm to be emptied.

The site does have a CDP. There is flat level access which is situated separate but close to the facility block. There is then a step up of 15 cm to the door to the CDP that opens outward. There is a small basin and soap dispenser in the CDP.

There are fire triangles on site. There is unrestricted access to the firefighting equipment.

Fire assembly points are in the car park and the motorhome service point and are marked on the Site Welcome Leaflet.