## <u>Access Statement – Bude</u>

## **Your Point of Contact**

- For bookings please call 02476 475 426
- For site enquiries please contact 01840 230 650
- www.campingandcaravanningclub.co.uk/bude

### **Your Arrival on Site**

- o There is a bus stop 1 mile from site. The nearest train station 28 miles
- There is 1 brown tourist sign on A39. There are signs either side of the lay-by entrance and 2 large signs at the entrance gate
- There are 2 wooden gates at main entrance which are closed to traffic between
  11pm and 7am. Also 2 white barriers to enter and exit field
- o The approach road is tarmac leading to loose gravel
- o If arriving after 11pm, parking is available in lay-by outside the site
- o New arrivals should pull up to reception .The surface is tarmac and reasonably level
- There is no designated accessible parking
- o There are no hand rails leading to reception
- o There is a slight slope leading to reception

### **Your Check in**

- o The reception is clearly signed for arrivals.
- o Reception is open 9am-11am and 4pm-5.30pm
- If you arrive out of hours, there is a bell located on reception door which is connected to an on duty team member. If after 8pm there is a mobile contact number
- There are slightly sloping concrete slabs leading to reception.
- o There is a slight lip on door
- There is good clear floor space in reception.
- o There is no low level counter

# **Your Pitch**

- o Cars can be parked next to most pitches on site
- There are no hardstanding pitches close to an accessible facility
  There is loose large gravel on all 9 hardstanding pitches
- o There are level hardstanding's and grass pitches close to facility blocks
- Site has a mixture of level and sloping pitches

### **Your Facilities**

- o There is a clear concrete/tarmac path leading to the facilities
- There is a single step at the entrance to the facility block
- There are no ramps leading to facility block
- o There are no semi ambulant cubicles in our facility block
- There is a mixture of screw and lever taps
- o There are wall hung seats within the shower cubicles
- o All showers are operated by dial mechanism. Temperatures can be adjusted
- All showers have a threshold step
- o There is low level lighting on the outside of the facility block throughout the night

# **Your Accessible Facilities**

- o There is a flat level concrete path leading to the accessible facility
- There are no handrails leading to the accessible facility
- There is flat level access into the accessible facility
- The toilet does have handrails
- o The toilet has a larger flush handle
- There is a space to the right.
- o The wash basin cannot be reached from the toilet
- The washbasin is lever top
- o There is a hand dryer
- o There is a mirror, it is not full length.
- The shower has wall mounted handrails
- The shower is dial operated
- o The shower is open access
- The shower is height adjustable
- o The floor is non-slip
- There is no hair dryer
- o There is an emergency chord that can be reached from the floor
- o The alarm can be heard from the site teams pitches
- o The alarm can be heard from the reception

## **Your Laundry and Food Preparation Areas**

- o There is good level access over concrete slabs to all of these areas
- The taps are screw top
- o The washing machine is top loading, it cannot be loaded from floor level
- o The tumble drier is front loading. It is not stacked
- o There is a wall mounted iron
- There is a wall mounted ironing board
- o There are washing up facilities, they are outdoor but undercover
- The sinks have screw top taps
- o There is an outdoor drying area

# **Your Recreational Areas**

- o There is an indoor recreation area
- o Access is not level and there is a step up into the room
- o There are moveable chairs available
- There is an outdoor children play area, accesses over flat, level grass
- o There is a bench
- o The surface of the play area is rubber
- o There is no raised edge surrounding the play area

## Waste, Fire and Evacuation

- o There is flat level access leading to the refuse area
- o The path leading to it is tarmac
- o There are no steps or kerbs
- o There are no handrails leading to the compound
- o The waste containers are 1.2m high
- o There are fire triangles on site
- o There is unrestricted access to firefighting equipment?
- Assembly Point 1 is next to the play area outside reception. Assembly point 2 is at the main block adjacent to dishwashing
- o Point 1 is grass. Point 2 is grass with tarmac a path

# **Miscellaneous Information**

- o There are no speedbumps on site
- o Blocks have external wall lights. Rest of the site is lit from electric bollards
- o There is no car park on site