Access Statement - Leek

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01538 300 285
- Site Page www.campingandcaravanningclub.co.uk/leek

Your Arrival on Site

- o Train Station 10 miles from site, bus stop 400 meters
- Two site signs and 2 Brown signs half a mile before site entrance
- o Three manually operated entrance gates and one manually operated exit gate
- Overnight parking available outside main site gate
- Approach road surface is tarmac
- Visitors parking doubles as overnight parking which is 20m from the main site gate
- New arrivals should pull up at Reception gate, and is reasonably level
- o One accessible space within the site, outside reception block
- o There is a handrail which is attached to reception entrance
- No steps or steep inclines

Your Check in

- The Reception is clearly signed for arrivals
- Opening hours are 9am 10:30am and 4:30pm 6:00pm
- For out of hours there is an emergency mobile telephone number located on related signage on the office door
- Access to reception up a slight incline
- Floor is clear from clutter

Your Pitch

- o Cars can be parked next to most pitches on site
- o Six pitches close to the accessible room
- o Hardstanding's are a mixture of gravel and concrete
- Many level hard standing and grass pitches
- Site is a mixture of level and slightly sloping pitches

Your Facilities

- o There is a clear Tarmac path leading to the facility block
- No steps or ramps leading to the block, there is a single step in to gents and ladies
- o There is no semi-ambulant cubicles
- o Taps are lever top
- Single weight rated stools in each shower cubicle
- o Showers are push button, temperatures cannot be adjusted
- There is a step down in to the shower tray
- o There is low level lighting on the outside of the block throughout the night

Your Accessible Facilities

- o There is a flat Tarmac path
- Handrail opposite accessible facilities
- Uneven road to flat tarmac leading to facilities
- o The toilet has one drop down rail to the left
- Transfer space to the left
- Washbasin cannot be reached from the toilet
- Taps are lever top
- There is a hand dryer
- There is a mirror but not full length
- The shower has handrails
- The shower is dial operated
- o Shower is open access
- Shower head is height adjustable
- Floor is non-slip
- There is no hair dryer
- There is an emergency chords that can be reached from the floor
- o The alarm cannot be heard from the staff pitches
- o The alarm can be heard from the reception
- Access via RADAR key system

Your Laundry and Food Preparation Areas

- These areas have good level access
- Surface leading to these facilities is paved and tarmac
- Taps are screw top
- Washing machines are front loading
- o At least one washing machine can be loaded from the floor
- Tumble dryer is front loading and floor level
- o There is a wall mounted iron
- o There is a freestanding ironing board
- o There are indoor washing up facilities available
- Taps are screw top
- There is no outdoor drying area

Your Recreational Areas

- o There is no indoor recreation area
- o There is an outdoor recreation area
- o Access is over a slightly sloping gravel path.
- No seating available near the play area
- Play area surface is rubber
- o There is a raised edge surrounding the play area

Waste, Fire and Evacuation

- o There is flat level access leading to the refuse area
- o The path is tarmac
- There are no steps or kerbs
- o There are no handrails
- Waste containers 1.2m high. Commercial euro type bins
- o There are fire triangles on all water points
- o There is unrestricted access to all firefighting equipment on site
- The fire assembly points are in the motor home service point outside information room and in the carpark next to manager's cottage
- o Both assembly point surfaces are tarmac
- Assembly points are included in the site leaflet, but campers are also informed on arrival

Miscellaneous Information

- o There are no speedbumps on site
- o Facility blocks have external wall lights, rest of site is lit from bollards
- o Reception carpark will hold four cars
- Overnight carpark will hold four cars