

## **Access Statement – Bellingham**

### **Your Point of Contact**

- For bookings please call 02476 475 426
- For site queries please contact 01434 220 175
- Site Page [www.campingandcaravanningclub.co.uk/bellingham](http://www.campingandcaravanningclub.co.uk/bellingham)

### **Your Arrival on Site**

- Hexham Railway Station is 17 miles from site
- Bus Stop (680 Bellingham to Hexham/return, stops at Hexham Railway Station)  
Request stop immediately outside the site, ca. 130 m from reception, fairly level
- Two 1.2 m<sup>2</sup> signs, visible from the road when travelling past the site in either direction
- Smaller site entrance sign on gateway leading to site
- Coded barrier with push button keypad. Guests are given the current code on arrival
- Barrier is locked during the hours 11pm – 7am
- Out of hours parking immediately outside barrier
- Emergency hook-ups available outside of barrier
- Emergency bell and intercom on the front of reception
- Emergency mobile phone number on the front of reception. Guests who, in the event of an emergency, might have difficulty in leaving their unit quickly and raising the alarm are given a special mobile phone number
- The approach road is granite or basalt gravel, approx. 14-20mm size
- Out of hours parking immediately outside barrier
- Emergency hook-ups available outside of barrier, on level gravel surface and closer to toilets/showers than any of the pitches on site
- Parking immediately outside of reception
- Mainly level with a small ramp and one lip (ca. 40 mm) to access bell and intercom for reception
- There is no designated accessible parking, but parking is normally plentiful and staff would be on duty to assist in ensuring ease of access
- There are handrails leading to reception
- There are steps leading to reception (five in total, rise mm per step)
- Unfortunately due to the design of the site buildings (their tall stilt-like foundations) there is no access ramp for wheelchairs into the shop and reception

### **Your Check in**

- The reception is well signed
- Shop/Reception is open 8:30am – 5:30pm
- When closed, there is an emergency bell and intercom on the front of reception
- Emergency mobile phone number on the front of reception. Guests who, in the event of an emergency, might have difficulty in leaving their unit quickly and raising the alarm are given a special mobile phone number
- Access to reception is not level
- Access may be difficult for wheelchair/buggy/prams
- Once inside there is a clear floor area

### **Your Pitch**

- There are pitches available where cars can be parked next to units
- There are hardstanding pitches close to the accessible facility
- The surface is gravel (14-20 mm size), generally well compacted
- There are level pitches close to facility blocks
- Hardstanding pitches Closest to Facilities – all level, distance based on exact route taken not “as crow flies”
- 2 HWE (no awning) pitches 60m on path from facilities (slightly shorter if possible to use grass slope)
- 5 HWE pitches between 70-90m on path from facilities
- Grass pitches Closest to Facilities – all level
- 1 GWE pitch 65m from facilities (3m over grass, remainder on gravel)
- 2 GWE pitches 75m from facilities (3m over grass, remainder on gravel)

### **Your Facilities**

- There is a clear, well maintained path leading to the facilities, but access from pitches is over gravel
- 2 steps or a short ramp lead to main facilities – ladies, gentlemen, and wet room 1
- Main ladies toilets and showers have an additional step from foyer
- Some steps, very shallow ramp to additional toilets and wet room 2
- Short ramp as an alternative to steps leading to foyer to the facility block
- Access to the facility block, via a slightly sloping path and then either short ramp or two steps leading to foyer
- There is a semi ambulant cubicle in the main block
- Taps are mainly push button but with one in each male/female shower/toilets has a lever top
- All showers have stools but these are not fixed
- Both wet rooms have securely wall mounted shower seats
- Taps are push button except wet rooms which use dials
- All showers have steps, except for wet rooms
- The facility block is lit at night

### **Your Accessible Facilities**

- There is a slightly sloping path over gravel and then concrete slabs (wet room 1) or pavers (wet room 2) leading to the accessible facilities
- There are handrails leading to the room
- Access is level
- The toilet has handrails
- The toilet has a larger flush handle
- There is transfer space both sides of the toilet
- The washbasin cannot be reached from the toilet
- Washbasin taps are lever operated
- There is a hand dryer
- There is a mirror, but it's not full length
- The shower has handrails
- The shower is dial operated
- The shower is open access
- The shower is height adjustable
- The floor is non-slip
- There is no hair dryer
- There is an emergency chord and it can be reached from the floor
- The alarm can be heard from reception but not from the team pitches

### **Your Laundry and Food Preparation Areas**

- Access is good and level, except for a high door threshold
- Access is over a concrete paved path
- The taps are lever top
- There is a top loading washing machine
- At least one of the washing machines be loaded from the floor
- The tumble driers are front loading, they are floor level
- There is no iron
- There are indoor washing up facilities
- The sinks are lever topped
- There is no outdoor drying area
- A drying room is available, with straightforward level access

### **Your Recreational Areas**

- There is an indoor recreational area
- Access is level from the courtyard, there are 5 steps the other side
- Seating is available
- There is a mixture of armchairs and straight-backed wooden dining chairs
- There is an outdoor children's play area
- There is one slight step and access is over grass
- There is seating available near the play area
- The play area surface is grass and sand
- There are no raised edges surrounding the play area

### **Waste, Fire and Evacuation**

- There is flat level access leading to the refuse area
- There is a gravel path
- There are no steps or kerbs
- There are no handrails leading to the compound
- The waste containers are 1m high
- There are 2 fire bells on site
- There is unrestricted access to the firefighting equipment
- The fire assembly point is in the main carpark
- The assembly point surface is gravel

### **Miscellaneous Information**

- There are no speed bumps on site
- EHU (bollard)lights provide lighting at night
- Reception and other buildings have shielded down lighters
- Access to facilities is lit throughout the night
- We are however within the International Dark Sky Park. Visitors should be aware that the infrastructure of the site is designed to minimise light pollution. When holding designated Star Camps we will shield external EHU lights using red acetate and ask guests to shield lights in their units.
- The reception carpark will hold 10 cars
- The overnight carpark will hold 10 cars, when the emergency hook up is being used by a motorhome

### **Camping Pods**

- Access to the pods is level with no steps
- The pods are surrounded by bark
- The paths leading to the pods are level, well compacted but loose slate stone