

Club Sites Access Statement

Ravenglass Access Statement

At the Camping and Caravanning Club, we are committed to creating great experiences for all our guests and ensure everyone is made to feel welcome.

This access statement provides full access information about our site and its facilities for all guests who wish to stay at Ravenglass.

If you require any further information or wish to book online, please visit:
www.campingandcaravanningclub.co.uk/ravenglass

For telephone bookings please call our UK Service Centre on 02476 475426
Opening hours: 8:00am – 5:30pm, Monday to Friday, Closed 10:00am – 11:00am on
Wednesday, Saturday: 9:00am – 1:00pm from January to August



Site Contact Details

Ravenglass Camping and Caravanning Club
Cumbria, CA18 1SR

01229 717250



Your Arrival on Site

The earliest arrival time on site is strictly 1pm. Anyone arriving before this time will be asked to return later to avoid congestion occurring on the approach road to site.

The site is well signposted on the approach to Ravenglass village, follow signs from the A595.

There are automatic entry and exit barriers, code operated. Automatic lock at 11pm and unlock at 7am.

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There is no overnight parking.

There is no designated accessible parking.

The site entrance and roads around the site are uneven loose gravel.

The visitor's car park which is next to the main gate can hold at least 2 cars.

The nearest train station 500m from site.



Your Check In

The reception is clearly signed for arrivals.

There is uneven gravel at entrance.

There is one step up onto the decking to the reception with no handrail. With a small threshold at the entrance door.

The floor space is clear and free from clutter.

Reception opening times will be displayed on the door.

There is no low-level reception counter.

The latest assisted pitching is 8pm.



Your Pitch

Cars can be parked on the front of most pitches on site.

Four hardstanding pitches are close to the accessible room, all with gravel access before reaching a tarmac path around the facility block.

The hardstanding pitches are loose gravel.

Many level hardstanding and grass pitches are close to the site road, which is gravel and uneven.

Access to the tent field is via a hill with loose gravel and an uneven surface.



Travelling Around Site

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There is one drainage gully across the road which has a raised edge, this is on the main exit road and there are three raised concrete strips on the road leading to the tent field. There is a one-way system in operation, and this is clearly signed.

There is low level dim bollard lighting throughout the site. A torch is recommended when walking around the site at night.

The area around the grass pitches is uneven.

There are many raised tree roots throughout the site.



The Facility Block

The paths to the facility block are gravel and sloping, around the block there is a tarmac path.

There are no steps.

The taps are either push button or lever.

There are fixed bench seats in both the ladies and gents shower cubicles with a handrail on each shower wall.

The showers are mainly push-button with a controllable temperature dial, there are no steps in the showers.

The facility block has ceiling mounted lights and a skylight.



The Accessible Facilities

There are uneven loose gravel paths which lead onto a tarmac path around the accessible facility. There are no handrails leading to the facilities.

The door has a 1000mm opening width and opens outwards, there is a grab rail on the door on the inside. The facility is accessed via a Radar key, available from the reception.

There are handrails next to the toilet, one is a drop-down type and a large flush handle on the toilet. There is transfer space to the right of the toilet.

There is a low-level washbasin with lever top taps.

There is a low-level hand dryer and hair dryer located in the room.

There is a low-level mirror above the sink and a full height mirror.

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The shower is open access, flat wet room style with no tray to step into. The shower has two handrails and a pull-down fixed seat under the rainforest style fixed showerhead along with a height adjustable separate shower head. The shower is operated with turn handles for temperature control.

The floor is nonslip.

There are two emergency cords, one next to the toilet and one next to the shower and both can be reached from the floor.

The emergency alarm cannot be heard by staff in reception but would be heard by anyone in the vicinity of the facility block.

Assistance dogs are permitted in the facility block.



Laundry & Food Preparation Areas

The approach paths are loose gravel then tarmac, there are no handrails to either area. There is wheelchair turning room in the laundry, the doors open inwards in the laundry and there is no door on the wash up area.

The taps are push-button.

Both the washing machine and tumble drier are front loading and can be reached from the floor.

There are indoor washing up facilities available, with three sinks, one is lower which has free access underneath.

There are two sinks in the laundry room with one sink lower which has free access underneath.



Recreational Areas

There is no indoor recreation area.

There is no outdoor children's play area on site, there is a public play area 100m away off site.



Waste, Water, Fire and Evacuation

The approach path to the refuse area is sloping loose gravel which leads onto a tarmac path, there is flat level access into refuse area. There are no handrails.

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The waste containers on site are full height industrial 1100L units, approx. 1.2m high with lift-up lids.

There is uneven access to all water points either on gravel or via grass these are mostly on an incline.

The site does have a CDP which has access via loose gravel which leads onto a tarmac path, there are no handrails.

The firefighting equipment is accessed over gravel and uneven grass.

There are fire bells located at all water points which have unrestricted access over uneven grass or gravel.

There are two assembly points the first one is located in the main car park which is loose gravel, and the second point is in the top camping field which is grass.



Camping Pods

There is uneven, sloping grass leading to all camping pods.

Each pod has a step up into the veranda and a threshold step into the pod.

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always happy to give additional information on any of our Club Sites if this statement does not answer your questions. We encourage and welcome feedback so if you have any comments please don't hesitate to get in touch.