

Access Statement – Haltwhistle

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01434 320 106
- Site Page www.campingandcaravanningclub.co.uk/haltwhistle

Your Arrival on Site

- Train station 3 miles from site. Bus stop is in Haltwhistle 3 miles from site
- There are one brown sign off the A69 after approx. 1.5 miles at the first junction a site directional sign is in place, turn right, a steep decline and after approx. 0.5 miles one large site sign on entrance of site
- There is a steep road leading down to the site with one passing place only
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am. Out of hours instructions will be left outside reception
- No Overnight parking is available There are only 2 visitor parking spaces located just outside the site barrier. When these are occupied visitors will need to park off site
- Tarmac road leading to visitor parking on loose gravel
- New arrivals should pull up at the line marking on the road at the site entrance. A sign indicates where to stop and report to reception. Slight slope to reception on tarmac road
- No steps to reception

Your Check in

- The reception is clearly signed for arrivals
- Opening hours are 9am-10:30am then 4pm-6pm
- Out of hour information - envelopes will be located at reception for planned/unplanned arrivals with instructions enclosed and the information required to access the site. The emergency mobile telephone number is listed on reception
- Level access into reception from the road
- Slight lip on the door
- Good clear floor space in reception
- Low level reception counter

Your Pitch

- Cars can be parked next to most pitches on site
- Nearest pitches close to the accessible room is approx. 50 metres away
- Loose, large gravel on hard standing pitches, some grass pitches also are available
- Many level hardstanding and grass pitches are close to the site road

Your Facilities

- There is a clear, well maintained path leading to the facilities
- The block is surrounded by level tarmac road
- There is a small lip in to the ladies and gents and also laundry room, level to family and accessible room
- All sinks have push button taps throughout
- There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and a dial in the family room
- The showers have a slight slope to aid water drainage
- The facility block has wall and ceiling mounted lights

Your Accessible Facilities

- There is a flat level tarmac road leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a larger size flush handle
- There is transfer space to the left of the toilet
- The wash basin can be reached from the toilet
- The washbasin has normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm cannot be heard from staff pitches. There is a visual and audible alarm in reception
- The accessible room can be accessed with a RADAR key

Your Laundry

- The laundry has level access
- Small lip at door entry
- The approach path is tarmac road
- The taps are push button
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is stacked above the washing machine and is front loading with a height of 1700mm to reach the door handle
- There is a wall mounted iron
- There is outdoor washing up facilities available
- All washing up sinks have push button top taps
- There is an outdoor drying area with one rota dryer
- There is one low level sink at the outdoor washing up area

Your Recreational Areas

- There are no recreational areas on site

Waste, Fire and Evacuation

- There is a tarmac road leading up to the refuse area
- There are no steps or kerbs restricting access to the refuse area
- All bins on site are full height industrial 1100L units
- There is a fire triangle located at the water point which has unrestricted access over grass
- The various fire fighting equipment is accessed over grass and tarmac
- The two assembly points are located: 1 - grass area opposite visitor parking and 2 - the grass area by the motorhome service point
- Campers are given an information leaflet on arrival with safety information that includes advising them of the fire assembly points. There are clear assembly point signs.

Miscellaneous Information

- There are speed bumps along the main site road
- At night there is low level lighting on the outside of the block and the rest of the site is dimly lit by some hook-up bollards
- The site car park can hold only two cars
- There are three picnic benches dotted around the site and one centenary bench
- There are only 2 visitor parking spaces located just outside the site barrier. When these are occupied visitors will need to park off site. (Layby within 250 metres with steep decline and incline on exit)